











Living well in Yarra – survey

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We're asking people who live, work and visit Yarra to complete this survey to share their views on what it means to live 'well'.

Your responses will be used to develop two key strategies for Council – the Active and Healthy Ageing Strategy and the Access and Inclusion Strategy.

Both strategies will guide Council's work over the next six years to support older people (aged 50 years and over) and people with a disability including their families and carers - to live well in Yarra.

All responses that include contact details will go into the running to win one of several \$25 Coles Myer gift vouchers.

If you need assistance with filling in this survey or would like this survey in an alternative, accessible format, please call us on **9205 5555** or **133 677 for TTY users**.

Please return this survey before 5pm, Thursday 29 March 2018.

By mail:

Yarra City Council Living Well consultation PO Box 168 Richmond 3121

In person:

Bargoonga Nganjin - North Fitzroy Library 182 St Georges Road, North Fitzroy 8.30am to 5pm, Monday to Friday

Collingwood Town Hall

140 Hoddle Street, Abbotsford8.30am to 5pm, Monday to Friday

Connie Benn Centre

160 Brunswick Street, Fitzroy 8.30am to 5pm, Monday to Friday

Richmond Town Hall

333 Bridge Road, Richmond 8.30am to 5pm, Monday to Friday

For more information about this project, please visit www.yoursayyarra.com.au/livingwell or call us on 9205 5555.

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ENGLISH

YARRA COUNCIL IS ASKING PEOPLE TO FILL IN THIS SURVEY TO DEVELOP TWO STRATEGIES THAT WILL SUPPORT OLDER RESIDENTS AND RESIDENTS WITH A DISABILITY IN YARRA.IF YOU WOULD LIKE TO COMPLETE THIS SURVEY IN YOUR LANGUAGE USING AN INTERPRETER OVER THE PHONE, PLEASE CALL 9280 1940 AND QUOTE THE REF NUMBER BELOW.

CHINESE SIMPLIFIED

雅拉市政府现诚邀广大民众填写本调查问卷,借以制定两项旨在为雅拉市老年居民和残疾居民提供支持的计划。若想通过电话口译员填写本调查问卷,敬请致电9280 1940,并引述下面的REF号码。

CHINESE TRADITIONAL

YARRA COUNCIL呼籲人們填寫這份調查報告,以制定兩項戰略,支持 YARRA市的老年居民和殘疾居民。如果您想通過電話使用口譯員以您 的語言填寫本調查表,請致電9280 1940,並引用下面的REF號碼。

GREEK

ΤΟ YARRA COUNCIL ZHTA ΑΠΟ ΤΟΥΣ ΠΟΛΙΤΕΣ ΝΑ ΣΥΜΠΛΗΡΩΣΟΥΝ ΑΥΤΗ ΤΗΝ ΕΡΕΥΝΑ ΓΙΑ ΝΑ ΑΝΑΠΤΥΞΕΙ ΔΥΟ ΠΡΟΓΡΑΜΜΑΤΑ ΠΟΥ ΘΑ ΥΠΟΣΤΗΡΙΞΟΥΝ ΤΟΥΣ ΗΛΙΚΙΩΜΕΝΟΥΣ ΚΑΙ ΤΟΥΣ ΚΑΤΟΙΚΟΥΣ ΜΕ ΑΝΑΠΗΡΙΑ ΣΤΟ YARRA. ΑΝ ΘΕΛΕΤΕ ΝΑ ΟΛΟΚΛΗΡΩΣΕΤΕ ΑΥΤΗ ΤΗΝ ΕΡΕΥΝΑ ΣΤΗ ΓΛΩΣΣΑ ΣΑΣ ΧΡΗΣΙΜΟΠΟΙΩΝΤΑΣ ΕΝΑ ΔΙΕΡΜΗΝΕΑ ΜΕΣΩ ΤΗΛΕΦΩΝΟΥ, ΚΑΛΕΣΤΕ ΤΟ 9280 1940 ΚΑΙ ΠΑΡΑΘΕΣΤΕ ΤΟΝ **ΑΡΙΘΜΟ ΠΡΩΤΟΚΟΛΛΟΥ** ΠΑΡΑΚΑΤΩ.

ITALIAN

IL COMUNE DI YARRA CHIEDE IL CONTRIBUTO DELLA POPOLAZIONE TRAMITE LA COMPILAZIONE DI QUESTO SONDAGGIO PER ELABORARE DUE STRATEGIE A SOSTEGNO DEI RESIDENTI ANZIANI E DEI RESIDENTI CON DISABILITÀ A YARRA. SE DESIDERATE COMPLETARE IL SONDAGGIO NELLA VOSTRA LINGUA, UTILIZZANDO UN INTERPRETE PER TELEFONO, CHIAMATE IL NUMERO 9280 1940 E FORNITE IL CODICE **REF** SOTTOSTANTE.

SPANISH

EL CONCEJO DE YARRA LES PIDE QUE COMPLETEN ESTA ENCUESTA RELACIONADA CON EL DESARROLLO DE DOS ESTRATEGIAS PARA APOYAR A LOS RESIDENTES MAYORES Y A LOS RESIDENTES DISCAPACITADOS. SI DESEA COMPLETAR ESTA ENCUESTA EN SU IDIOMA CON LA AYUDA DE UN INTÉRPRETE TELEFÓNICO, LLAME AL 9280 1940 Y CITE EL NÚMERO DE **REF** QUE SE DA A CONTINUACIÓN.

VIETNAMESE

HỘI ĐỒNG THÀNH PHỐ YARRA ĐANG MỜI MỌI NGƯỜI TRẢ LỜI BẢN CÂU HỎI THĂM DÒ Ý KIẾN NÀY ĐỂ SOẠN THẢO HAI SÁCH LƯỢC SẼ HỖ TRỢ NGƯỜI CAO NIÊN VÀ NGƯỜI DÂN BỊ KHUYẾT TẬT Ở YARRA. NẾU MUỐN SỬ DỤNG THÔNG DỊCH VIÊN QUA ĐIỆN THOẠI ĐỂ TRẢ LỜI BẢN CÂU HỎI THĂM DÒ Ý KIẾN NÀY BẰNG NGÔN NGỮ CỦA MÌNH, XIN QUÝ VỊ GỌI SỐ 9280 1940 VÀ BÁO CHO NHÂN VIÊN BIẾT SỐ **REF** DƯỚI ĐÂY.

REF 18023

1.	Do you feel involved and included in the Y	arra community?
	Always	
	Sometimes	
	Rarely	
	Never	
2.	Please provide more information about wh	ny you feel this way.
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3.	Do any of the following things impact you	
	Yarra community? Tick all boxes that apply Your physical health	
	Your mental health	☐ Range of support services available ☐ Range of programs / activities available
	Your mobility	Suitable employment
	☐ A family member's health or mobility	☐ Volunteering opportunities
	Public transport	☐ Your levels of confidence
	☐ Walking paths / footpaths	Concern for personal safety
	The design of public buildings and	Amount of social support / friends
	spaces	How information is communicated
	☐ Financial cost / stress	(i.e. not in a format or a language I can understand)

Are there a	dditional th	ings that in	npact your	ability to be	e involved in	the community
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6. Thinking of all of Council's services, which 3	B are the most valuable to you?
☐ Aged and disability home care services ☐ Aged and disability respite services ☐ Community transport services ☐ Delivered meals ☐ Social and community programs ☐ Family and children's services ☐ Leisure centres 7. Are there other Council services not listed h	☐ Libraries ☐ Neighbourhood houses ☐ Senior citizens' centres ☐ Parks and open spaces ☐ Rubbish collection and street cleaning ☐ Upgrades to footpaths ☐ I don't use any of Council's services
7. Are there other Council services not listed h	lere that are valuable to you?

8.	What are the top 3 things Council could do to support people to live well and participate in the community?
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About you

We are now going to ask some questions a	bout you.
This is to make sure we hear from a range	of people from across Yarra's diverse community.

9.	n what type of housing do you live?	
	In a home I own	
	☐ In a home I rent	
	Public housing	
	Residential care	
	Boarding / rooming house	
	☐ With family / friends	
	Other (please specify below)	
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10	How does your current living situation or housing affect your ability to live v Yarra? For example, will you be able to live in your home as you age?	vell in
10	How does your current living situation or housing affect your ability to live we Yarra? For example, will you be able to live in your home as you age? Do you live near services and shops?	ell in
10	Yarra? For example, will you be able to live in your home as you age?	vell in
10	Yarra? For example, will you be able to live in your home as you age?	vell in
10	Yarra? For example, will you be able to live in your home as you age?	vell in
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10	Yarra? For example, will you be able to live in your home as you age?	vell in

11.	1. What suburb do you live in most of the time?		
12.	Are you:		
	☐ Male		
	☐ Female		
	Other (please specify)		
	☐ Prefer not to say		
13.	Do you identify as LGBTI? (lesbian, gay, bisexual, transgender or intersex). We are asking this question to gain a better understanding of views and experiences specific to the LGBTI community, and how we can tailor our programs to best meet community needs.		
	☐ Yes		
	□No		
	☐ Prefer not to say		
14.	What is your year of birth?		
15.	Are you Aboriginal or Torres Strait Islander? Yes No		
16.	What language do you mainly speak at home?		
17.	Please tick all the options that apply to you.		
	☐ I live in Yarra		
	☐ I work in Yarra		
	☐ I study in Yarra		
	☐ I visit Yarra		

18.	Please tick all the statements that apply to you.
	☐ I am a person with a disability
	☐ I am a carer of a person/s with a disability ☐ I am a carer of an older person/s with a disability
	☐ None of the above
19.	I would like to receive updates about this project. Yes No
20.	I would like to go in the draw to win a Coles Myer gift voucher. Yes No
21.	If you answered 'Yes' to either of the previous 2 questions, please provide your email address or preferred contact details below.
22.	Is there anything you would like to add that hasn't been covered in this survey?
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Living well in Yarra – survey

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Thank you for completing our survey.

Your responses will be considered as part of developing our Active and Healthy Ageing Strategy and Access and Inclusion Strategy.

A report summarising the results of this consultation is expected to be presented to Council in April 2018 and a draft version of both strategies will be presented to Council in August or September 2018.

For more information about this project, please contact us on 9205 5555.